

Requirements for eLearning – Updated April 2020

Recommended Desktop/Laptop Support

- Internet access - You must use Google Chrome (current version) **as the browser for your eLearning course**. You may experience issues with Firefox, Internet Explorer, Edge or Safari and as such, these browsers **are not recommended**.
- Adobe Flash Player 10.01 or greater
- Adobe Acrobat Reader 9 or better
- Windows Media Player 11 or better
- A current version of the Java virtual machine
- A DSL or better connection to the Internet

It is your responsibility (not that of your teacher or Durham Continuing Education) to resolve issues you may be experiencing due to the internet browser and/or software you are using.

Recommended Tablet/Mobile Support

- Android™ 4.4 with Google Chrome™ browser (latest version)
- Apple iOS® with Google Chrome™ browser (latest minor version or point of release of that major version)
- Windows®10 with Google Chrome™
- Brightspace is optimized for mobile devices – Android 4.4 or later, iOS® iPhone® 5 or greater, and iPod® 5th and 6th generation

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Additional Software

- A typical “Office” suite of applications: specifically, a word processor application, spell checker, equation editor, and a spreadsheet application are mandatory. Students may have access to Office 365 through the D2L portal. Students can also download “Open Office” to use - <https://www.openoffice.org/>
- It is recommended that up-to-date virus, spyware, and adware protection be implemented, as required by the school board.

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Additional Hardware

Some courses may require additional hardware, such as;

- Access to a printer;
- Access to a scanner; and
- A process to store files, or access to cloud or one drive spaces.

Note: Interested students who do not have access to the required technology should contact Durham Continuing Education to explore available options. Contact: Michele Reid at michele.reid@ddsb.ca

NOTE: Use of a laptop or desktop computer is **HIGHLY** recommended for this program. The program is not designed for completion on a cell phone.

Please note our phones will go directly to message during the COVID-19 school closures
Durham Continuing Education 905.436.3211 or visit our web site @ www.dce.ca