Requirements for eLearning – Updated May 2020

Recommended Desktop/Laptop Support

- Internet access You must use Google Chrome (current version) **as the browser for your eLearning course.** You may experience issues with Firefox, Internet Explorer, Edge or Safari and as such, these browsers **are not recommended.** It is your responsibility (not that of your teacher or Durham Continuing Education) to resolve issues you may be experiencing due to the internet browser and/or software you are using.
- Adobe Flash Player 10.01 or greater
- Adobe Acrobat Reader 9 or better
- Windows Media Player 11 or better
- A current version of the Java virtual machine
- A DSL or better connection to the Internet

Recommended Tablet/Mobile Support

- Android[™] 4.4 with Google Chrome[™] browser (latest version)
- Apple iOS[®] with Google Chrome[™] browser (latest minor version or point of release of that major version)
- Windows[®]10 with Google Chrome[™]
- Brightspace is optimized for mobile devices Android 4.4 or later, iOS[®] iPhone[®] 5 or greater, and iPod[®] 5th and 6th generation
- It is your responsibility (not that of your teacher or Durham Continuing Education) to resolve issues you may be experiencing due to the internet browser and/or software you are using.

Additional Software

- A typical "Office" suite of applications: specifically, a word processor application, spell checker, equation editor, and a spreadsheet application are mandatory. Students may have access to Office 365 though the D2L portal. Students can also download "Open Office" to use - https://www.openoffice.org/
- It is your responsibility (not that of your teacher or Durham Continuing Education) to resolve issues you may be experiencing due to the internet browser and/or software you are using.
- It is recommended that up-to-date virus, spyware, and adware protection be implemented, as required by the school board.

Additional Hardware

Some courses may require additional hardware, such as;

- Access to a printer;
- Access to a scanner; and
- A process to store files, or access to cloud or one drive spaces.

Note: Interested students who do not have access to the required technology should contact Durham Continuing Education to explore available options. Contact: Michele Reid at 905.436.3211 or email <u>michele.reid@ddsb.ca</u>

NOTE: Use of a laptop or desktop computer is **HIGHLY** recommended for this program. The program is not designed for completion on a cell phone